

Client Satisfaction Surveys

Positive Comments

FY 2016, Quarter 1



Clients in Montgomery County are given the opportunity to provide annual feedback regarding the quality of the services and providers at their mental health agency. This quarter, **138** clients completed and returned surveys.

Below is a listing of positive comments made by clients about *South Community* staff. This list is not inclusive – many others received positive (and a few negative) remarks. Overall, *POSITIVE* comments greatly outnumbered negative comments and recommendations.

- 1 I love South Community
- 2 I always enjoy coming to South Community
- 3 Don't know what i would do if I didn't have your help.
- 4 Everyone is always kind and considerate to me
- 5 Love it
- 6 South Community was the only place I could go to receive the help i needed and could afford.
- 7 Please never go away
- 8 The services at South Community are of most great of services there
- 9 Nurses do a good job for South Community they are really more helpful
- 10 Dr. listens to me and give advice
- 11 Everyone is very kind
- 12 I am very glad t have a place like South Community because they help me with every problem I have
- 13 I dont know what I would do without you
- 14 I feel they give me quality care all the time
- 15 I like and respect all workers at South Community.
- 16 I think that what you guys do is great and something that is truly needed in our community
- 17 I want to say thank you to SC for everything you done for my kids.
- 18 I would tell people to go to recommend to South Community services to others.
- 19 Keep up the great job staff peoples at South Community services.
- 20 Only place I refer to
- 21 South Community is great services to us and others.
- 22 The nurses are very cheerful of talking to me and of giveing me my rispedol shot.
- 23 They always keep up to date with my treatment plans and goals which change from time to time
- 24 Totally committed to helping others
- 25 Very thankful for S.C. Gave us support to move forward
- 26 Without services our family would have escalated to severe levels many times